



Alcatel **Contact Center** Solutions OmniTouch CC and OmniGenesys Wallboards



New range of Alcatel Wallboards

This new range replaces the existing one with three models : 2, 4, and 6 lines. Each one has RS232 and Ethernet plugs and is compliant with the latest RoHS rules. They are compatible with the previous models.

The 2 lines model is compatible with the 1 line, which can be convenient when the Wall Board is directly connected to the Alcatel OmniPCX Enterprise.



Wallboards for all Alcatel Contact Center Solutions :

- OmniTouch CC Standard Edition
- OmniTouch CC Premium Edition
- OmniGenesys

General availability from May 2006 , the previous models are available until week 25 and maintained (please refer to the life cycle of Alcatel products).

A new design : the leds are behind a large glass covering all the front with a black side of 5cm. The depth is still 60mm and the other dimensions increase with 90mm.

Model	Dimension today	New model
2 lines 32 characters	620 X 120 mm	910 X 210 mm
4 lines 64 characters	620 X 230 mm	910 X 320 mm
6 lines 96 characters	620 X 320 mm	910 X 410 mm

Wallboard managers

Each of the three Wallboard Managers display on both ranges, the current one and the new one.

- The Wallboard manager for OmniTouch CC Standard Edition is associated with the CCsupervisor and requires an RTI license.
- OmniTouch CC Premium Edition includes a Wall Board Manager (Openness Pack)
- Another Wallboard Manager is available for OmniGenesys from Alcatel Professional Services and can also display on PCs. It uses a Genesys Statistics WallBoard Connector license.
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