

My Instant Communicator for mobile devices

Alcatel-Lucent OmniTouch™ 8600 My Instant Communicator mobile edition extends your IP Telephony system to cellular coverage zones and leverages your wireless LAN infrastructure to reduce on-site/off-site mobile communication costs.

The OmniTouch 8600 My Instant Communicator mobile edition delivers enterprise communication services to a wide range of single-mode (cellular) and dual-mode (cellular/WiFi) devices: RIM BlackBerry®, Apple® iPhone™, Nokia Eseries™, Microsoft Windows Mobile® (Q3 2009) and Google® Android™ (Q3 2009).

Stay business connected, anywhere. The Alcatel-Lucent solution improves employee accessibility and productivity by keeping them connected anytime, anywhere, e.g.:

- Need immediate expert or support assistance?
 - Perform a directory lookup and choose the best media for communicating thanks to presence information
- When you were in the airplane, which business communications took place?
 - Check your voice mails, missed calls or callback requests and instantly call people back
- Contract discussion when boss is calling?
 - Use the best media to answer and propose Instant Messaging or Email as a more discrete media



all mobile ...



...all different

what's yours ?



Feature summary

My Instant Communicator Mobile	<i>Windows Mobile</i>	<i>Nokia Eseries</i>	<i>BlackBerry</i>	<i>iPhone</i>
Single business number	✓	✓	✓	✓
Single business voicemail	✓	✓	✓	✓
Visual voicemail	✓	-	✓	✓
Directory lookup	✓	✓	✓	✓
Business call history	✓	-	✓	✓
Notifications Voice messages, callback requests, missed calls	✓	-	✓	✓
Business caller identification	✓	✓ (1)	✓	✓
Make a call <ul style="list-style-type: none"> ▪ From the local contact list or corporate directory ▪ From the enterprise dialing plan ▪ From the business call history ▪ From the voicemail interface ▪ Through the company switchboard operator 	✓	✓ (2)	✓	✓
Mid-call control	✓	✓	✓	✓
Device handoff (move an active call to the fixed phone)	✓	✓	✓	✓
Media blending (voice, instant messaging, email)	✓	-	✓ (3)	-
Rich presence <ul style="list-style-type: none"> ▪ User presence ▪ Telephony presence 	✓ ✓	- -	- ✓	- ✓
Instant conference	✓	-	-	-
Instant messaging	✓	-	-	-
Voice over WiFi	-	✓	-	-

My Instant Communicator Mobile	<i>Windows Mobile</i>	<i>Nokia Eseries</i>	<i>BlackBerry</i>	<i>iPhone</i>
Virtual Private Network support	-	✓	✓ (BES)	-
Reverse proxy https support	✓	-	Not relevant	✓
Business and private lifestyle management	✓ (4)	✓	✓	-
Automatic fallback (keep voice services when data channel is lost)	✓	✓	✓	-
Application management (5) <ul style="list-style-type: none"> ▪ Software download over the air ▪ Remote configuration and provisioning 	✓ ✓	✓ ✓	✓ ✓	✓ ✓

(1) Local contacts only

(2) No voicemail interface and business call history

(3) Voice and Email only

(4) Semi-private mode available on Windows Mobile platform only

(5) Via the Alcatel-Lucent client management application for Windows Mobile, Nokia Eseries and iPhone devices, via the BlackBerry infrastructure and tools for BlackBerry devices

➔ Detailed user guides will be available for each kind of platform (please refer to them for the Graphical User Interface):

- RIM BlackBerry
- Apple iPhone
- Nokia Eseries
- Microsoft Windows Mobile
- Google Android

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